



IKE ID Walk-through

User Authentication

IKE Office Sign Up with IKE ID and Login

Upgrading to IKE ID must be done through the IKE Office website.

Visit <https://office.ikegps.com/>

Click "I don't have an IKE ID account"



LOGIN TO IKE OFFICE

LOGIN WITH IKE ID

[I don't have an IKE ID account](#)

Enter your email



— UPGRADE YOUR IKE OFFICE ACCOUNT —

user@ikegps.com

SUBMIT

[Back to login](#)

Double check that you have entered
your email correctly

Click "SUBMIT"




— UPGRADE YOUR IKE OFFICE ACCOUNT —

support@ikegps.com

SUBMIT

[Back to login](#)

If your email address is entered **incorrectly** or you have never created an IKE Office account you will see the message in the image after clicking "Submit".




— UPGRADE YOUR IKE OFFICE ACCOUNT —

We couldn't find an IKE Office account for this email address, or this account has already been upgraded. Please contact customer support if you continue to experience issues trying to upgrade to an IKE ID.


SUBMIT

[Back to login](#)

If your email address was entered **correctly**, you will see the Success message, just like the image.



— UPGRADE YOUR IKE OFFICE ACCOUNT —



Success! We've sent instructions on how to set a password for your new IKE ID to your inbox.

[Back to login](#)

You will receive an email at the address you submitted. The email will be sent from

noreply@accounts.ikegps.com

Click the link in the email to "SET PASSWORD"



Hi, b37. Welcome to ikeGPS

Before you sign in with your new IKE ID for the first time, you'll need to set a password:

SET PASSWORD

If you think you've recieved this email in error, please contact us at support@ikegps.com

Enter your new password. Follow the on-screen directions to create a secure password.

Re-enter the password to confirm.

Select "Reset Password" when you have entered your password twice.



Change Your Password

Enter a new password below to change your password.

New password



Re-enter new password



Reset password

Success!

Click "Return to IKE Office" to open IKE Office.



Password Changed!

Your password has been changed successfully.

[Return to IKE Office](#)

Now and every time going forward, **you'll select "LOGIN WITH IKE ID"** in order to login to IKE Office and IKE Field with your email address and new IKE ID password.



— LOGIN TO IKE OFFICE —

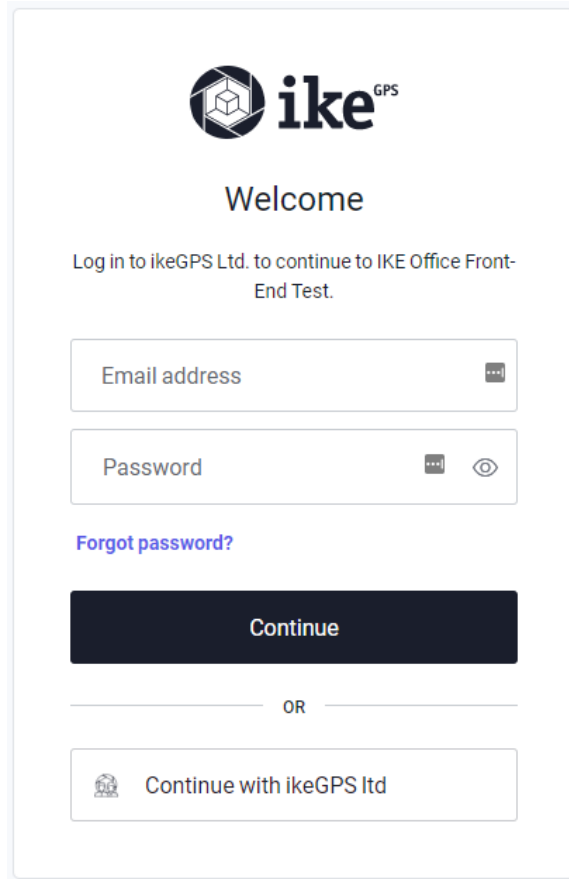
[LOGIN WITH IKE ID](#)

[I don't have an IKE ID account](#)

Enter your email address and new password.

Select "CONTINUE"

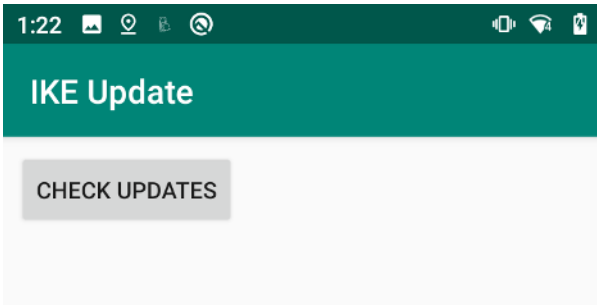
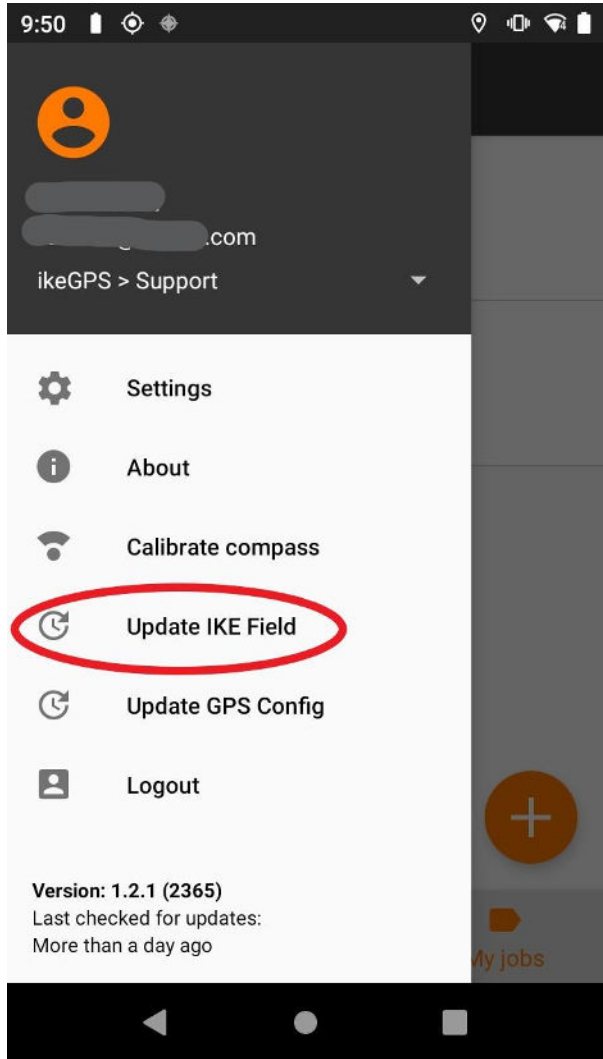
If you have forgotten your password, chose "Forgot password?" which will allow you to enter your email address and receive a password reset email to that address.



IKE Field Login with IKE ID

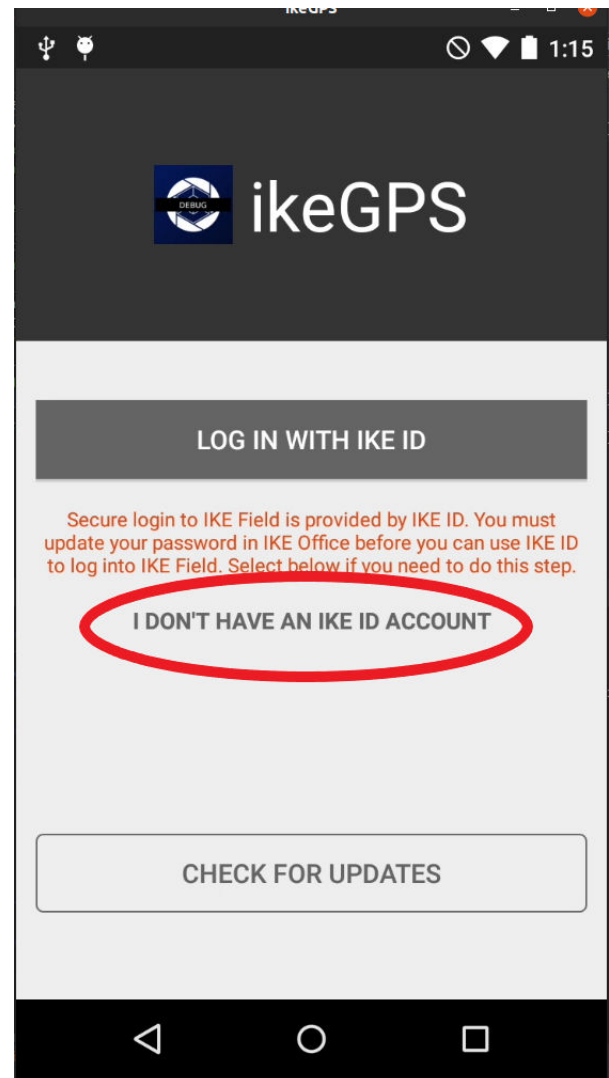
Special IKE Field Notes

- You will need to upgrade to IKE ID through IKE Office, not within the IKE Field app on the device.
- If you have an IKE Field version **below v1.3.0**, you can continue to use your old login to access IKE Field.
- If you are already logged into IKE Field you will remain logged in after updating to v1.3.0 and you can

<p>continue using IKE Field like before. You can also log out and login using our new IKE ID feature.</p> <ul style="list-style-type: none">- Once you update to IKE Field v1.3.0 AND logout, you must log back in with your email and IKE ID password.	
<p>Update IKE Field to version 1.3.0</p> <p>This can be done in multiple methods:</p> <ol style="list-style-type: none">1. If you use a 3600 series device, you can Check for updates for all IKE apps at once in the IKE Update app2. For any series device, you can check for updates from within IKE Field Menu 	

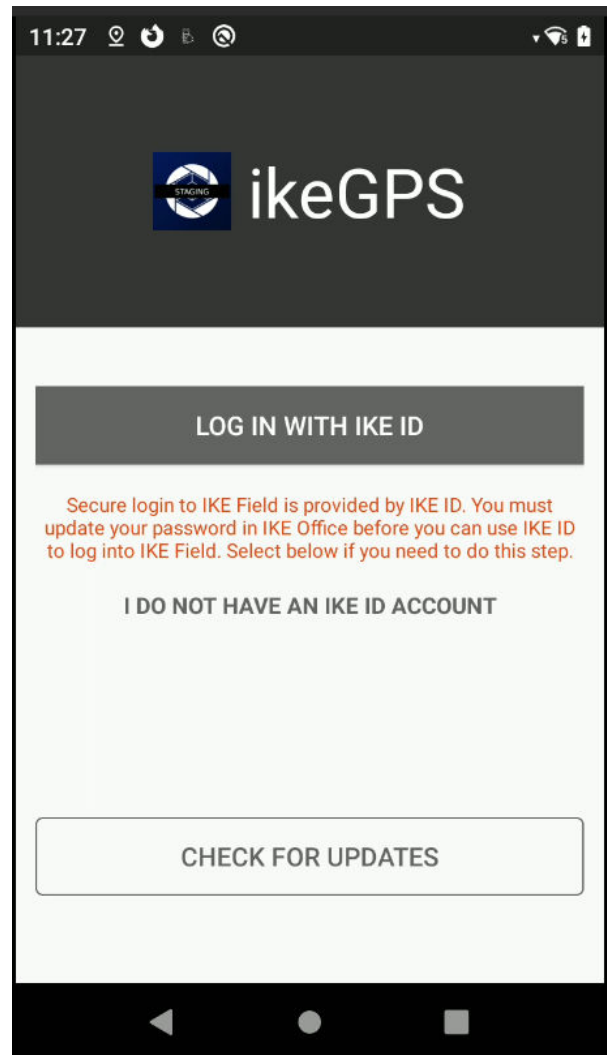
If you do not have an IKE ID, press "I DON'T HAVE AN IKE ID ACCOUNT" and then follow the same steps for IKE ID set up in IKE Office on your smartphone or computer. See above for IKE Office steps.

Please note, you'll need to follow a link from an email to create a new password (referenced in the IKE Office instructions above). This can be easily done from a smartphone if you are in the field.

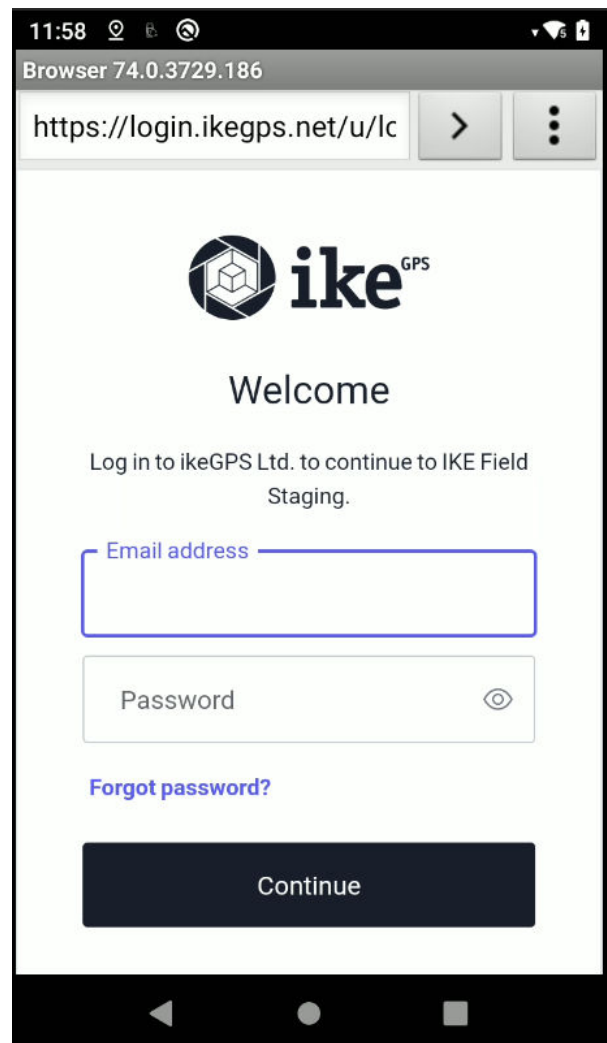


Open IKE Field again.

Press "LOG IN WITH IKE ID"

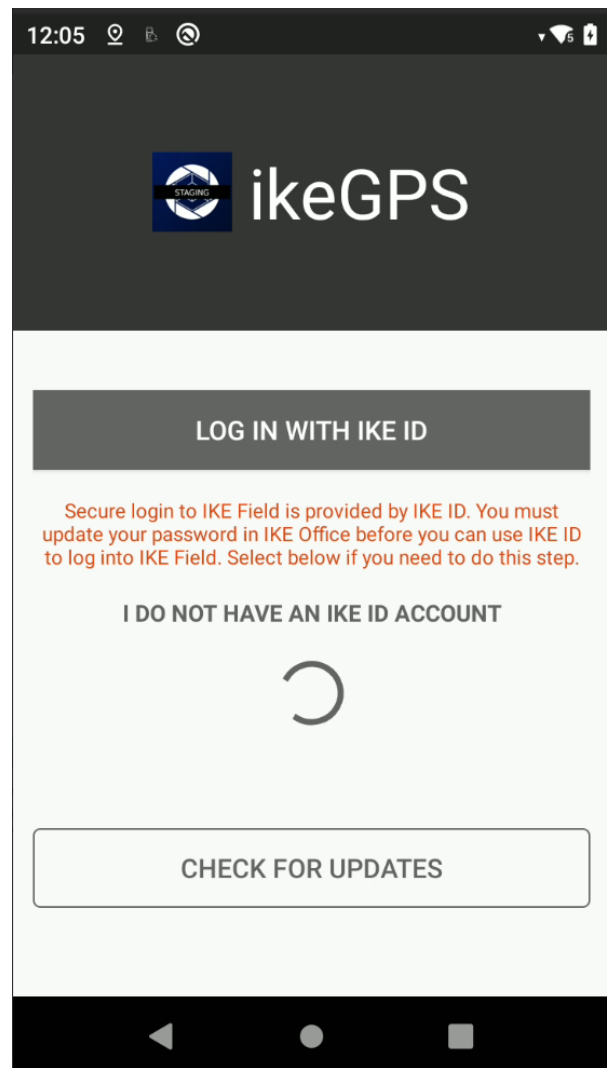


The browser will open and you will be able to enter your IKE ID credentials and then press login.



The screenshot shows a mobile browser interface. At the top, the status bar displays the time 11:58 and various icons. Below the status bar, the browser's address bar shows the URL "https://login.ikegps.net/u/lc" and the browser version "Browser 74.0.3729.186". The main content area features the IKE GPS logo, which consists of a stylized cube icon followed by the text "ike^{GPS}". Below the logo, the word "Welcome" is displayed. A message reads "Log in to ikeGPS Ltd. to continue to IKE Field Staging." There are two input fields: "Email address" and "Password". The "Email address" field is outlined in blue. Below the "Password" field is a link that says "Forgot password?". At the bottom of the form is a dark blue button labeled "Continue". The bottom of the screen shows the Android navigation bar with back, home, and recent apps icons.

Once you're back in IKE Field it will take a moment to sync your user. You will see this loading spinner as we authenticate your user.



Logged in!

